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# Quality Charter

**It is our strategic priority to continuously respond to the needs of our customers by diversifying and complexifying our sales, products, manufacturing technology, markets, and competitiveness.**

In order to achieve this objective, we will:

- Hire and retain experienced, highly qualified, and engaged employees.
- Use a highly effective, regularly updated Quality Management System (QMS), and constantly seek out and act on feedback from both our customers and our environment (including our competitors, institutions, legal frameworks, shareholders, and employees...).
- Take a reactive, innovative, and demand-driven approach to product and process design.
- Take a systematic approach to simplification and standardization to improve efficiency and reduce costs.

Our Quality Policy and Quality Objectives will be subject to regular management review for the degree to which they meet customer needs and provide customer satisfaction, with the goal of continuously improving our QMS and eliminating non-compliance.

